

SOCIAL WORKER - CAREGIVER SUPPORT PROGRAM

New York NY

FLSA: Exempt/Overtime Ineligible

Benefits: Eligible

Hours Per Week: 40/Full-time

America's largest Jewish charity non-for-profit organization dedicated to serving the needy. We fight poverty through comprehensive social services and by treating each client with compassion, integrity, and respect. Our programs are staffed by experts who help over 325,000 clients each year and advocate on behalf of all needy New Yorkers. Our services include 100% affordable housing at 21 locations, family violence services, Holocaust survivor assistance, geriatric social work, crisis intervention and the largest free kosher food distribution program in the world. Our network of 120 food pantries, affordable housing sites, and JCCs provide services directly in neighborhoods across New York City.

Position Summary:

The Caregiver Support Program Social Worker provides comprehensive support to family and informal caregivers of older adults who are experiencing high levels of stress and burnout. The Social Worker provides supportive counseling, caregiver education, financial assistance, and access to vital services to help caregivers alleviate stress, effectively manage their caregiving responsibilities, and prevent burnout from adversely affecting the health and safety of older care recipients.

The Social Worker will collaborate with community organizations, advocate for caregiver needs, and deliver educational workshops to older adult communities, partner agencies, and city council offices.

This position requires strong interpersonal skills, empathy, and a commitment to improving the quality of life for caregivers and care recipients alike.

Principal Responsibilities:

- Conduct intake (in person, virtual, or via home visits) to assess caregiver service needs.
- Conduct screening for potential elder abuse and collaborate with the Elder Abuse Prevention Program for necessary interventions to support safety of older adults.
- Develop a care plan with caregivers to alleviate stress, effectively manage caregiving responsibilities, and prevent the risk of caregivers succumbing to neglect or abuse of those in their care.

- Provide caregiver education, supportive counseling, financial assistance, benefits screening and assistance with accessing vital benefits/resources.
- Provide educational workshops and community outreach to senior centers, council members' offices, etc.
- Provide presentations on caregiver stress as it relates to elder abuse in a variety of settings both in-person and virtually.
- Maintain case records in Salesforce including case notes and documentation of services provided.
- Track data to ensure deliverables are met.
- Assist with quarterly reports to funder.
- Attend trainings, program meetings, and relevant events.
- Additional responsibilities as required.

Competencies:

- Self-starter with ability to follow through on client case management needs.
- Ability to conduct community outreach and facilitate presentations.
- Strong engagement and interpersonal skills.
- Knowledge of NYC's diverse immigrant communities a plus.
- Excellent written and verbal communication skills.
- Strong organizational and time management skills.

Skill and Education:

- LMSW (preferred), MSW (required).
- 2-3 years of work experience, preferably in case management, social services, or similar role.
- Fluency in English (required); Proficiency in an additional language (Chinese, Spanish, or Russian) strongly preferred.
- Excellent computer skills including proficiency in Microsoft Outlook.
- Familiarity with Salesforce a plus.

Compensation: \$60,000 - \$65,000 per year

Benefits: Major medical, dental, vision, and life insurance; pre-tax commuter benefits; FSA; 403(b) with employer contribution; plus generous vacation, sick leave, and holidays.

CONTACT:

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